



PUBLIC TRANSPORTATION BOARD MINUTES

Ascend One Building, Tyson 2 Room

February 24, 2008 at 7:00 p.m.

Members Present: Carol Filipczak, Chair; Sharonlee Vogel, Vice Chair Othella Rogers; Ed Stolloff; Gloria Larkin

Members Absent: Harts Brown;

Staff Present: Carl Balser, Executive Secretary; Roberta Jackson, Recording Secretary

The Public Transportation Board meeting was called to order by Ms. Filipczak at 7:14 P.M.

1. Approval of the Minutes of Previous Meetings.

The minutes of the September 23, October 28, November 24 and December 16 were approved.

2. Announcements.

Mr. Balser announced that after the Transit Development Plan is endorsed by the Board, Future meetings will return to a bi-monthly schedule.

Ms. Filipczak stated that the Transportation Advocates will meet on February 26 at 7:45 am.

3. Public Comments.

No public comments were given.

4. Endorsement of the Transit Development Plan

Mr. Balser indicated that because of the current economic situation “all bets are off” regarding the implementation of future transit improvements in the County. Based on the handout given, Fred Fravel of KFH Group gave a summary of the final draft of the Transit Development Plan to the Board.

Speaking on her own behalf and submitting written testimony on behalf of the Association for Community Services, Mary Lorsung commented on the TDP.

By motion made by Ms Vogel, seconded by Mr. Stolloff, the Transit Development Plan was endorsed with amendments proposed by Mary Lorsung.

5. Ridership Update.

Ray Ambrose reported that in January, total ridership systemwide was low at 80,869, a 9.7% increase over last year’s numbers at this time. Ridership was flat due to Martin Luther King Holiday and the inauguration.

Average daily ridership for the Green, Brown, Red and Silver Routes tallied over 500 riders on weekdays. On the weekend, the Silver Route carried the most riders.

January and February AVL data reporting will resume at the next meeting. Field time checks continue to be performed on an as-needed basis.

6. On Time Performance and Customer Service Updates.

Ron Skotz reported 35 wheelchair lifts were inspected in January and all of them passed inspection. Four accidents occurred and 19 vehicle breakdowns occurred systemwide.

Mr. Skotz reported that the trip completion rate for paratransit service through January was the following:

- 85% of all trips were completed,
- 5% of all trips were considered “no shows”, and
- 9% of all trips were considered “late cancellations”.

In January, HT Ride achieved a 91% on time performance rate. Three percent of the total paratransit trips arrived late; six percent of the total paratransit trips arrived early.

Sharon Smith reported that 11,530 calls were received in the Customer Call Center. The majority of the calls were for Connect-A-Ride inquiries. Twenty-six percent of the calls received were for Howard Transit schedule inquiries; with 18% of the calls received were for trip planning.

7. Other Business.

None reported.

8. Adjournment.

Ms. Filipczak adjourned the meeting at approximately 8:28p.m. The next Public Transportation Board meeting is scheduled for **April 28, 2009 at 7:00 p.m. in the Tyson 2 Room, Ascend One Building, 8930 Stanford Boulevard, Columbia, MD.**



Carl Balser
Executive Secretary

4-27-09

date



Roberta Jackson
Recording Secretary

4-27-09

date

